

**Langham Place & Garden: Grandpa G Plushie Rewards  
Terms & Conditions**

**Redemption Period:** 30 April to 31 May 2026  
**Redemption Venue:** L4 Garden Pop-up Store  
**Redemption Time:** 11:30am – 10:30pm/ till daily quota lasts

**Langham Place & Garden: Grandpa G Plushie Rewards**

Upon accumulating a designated spending amount via electronic payment from different participating merchants, LP CLUB members can redeem the following rewards:

| Upon Accumulative Same Day Spending of   | Rewards  |
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| <p><b>HK\$1,000 at mall merchants</b><br/>           (Up to 3 electronic receipts, each spending receipt is HK\$100 or above)<br/> <b>and</b><br/> <b>HK\$200 at Garden Pop-up Store</b></p> | <p><b>One token for the Grandpa G Plushie Gashapon</b></p> |

1. LP CLUB members can participate in this promotion by accumulating designated spending through same-day electronic receipts from different merchants, with a maximum of three receipts and minimum spending of HK\$100 per receipt, together with designated spending at Garden Pop-up Store. Members must present their eligible sales receipts along with corresponding electronic payment slips or mobile payment transaction screenshots at the L4 Customer Service Centre for redemption.
2. Throughout the entire redemption period, each member is limited to five redemption. There is a daily quota of 120 tokens of "Grandpa G Plushie Gashapon". Limited quota on a first come first served basis while stock lasts.
3. Members can only participate in one Langham Place promotion for each eligible receipt (excluding free parking offer and bonus point registration) and cannot reuse it for other promotions.
4. Members can only process a redemption once each time, and only one receipt from the same merchant will be accepted. Any remaining receipts must be redeemed separately by returning to the queue and cannot be combined with previously redeemed receipts for additional redemptions.
5. Pictures and values are reference only, and the actual product may vary.
6. Members are required to check the condition of privilege at the time of redemption. Rewards are not returnable or exchangeable.

**How can I apply for LP CLUB Membership?**

1. Customers are required to register as LP CLUB members to participate in this promotion.
2. Customers can register as LP CLUB members upon downloading Langham Place APP and completing the registration procedure.
3. For membership application, relevant terms and conditions and personal data collection statement of Langham Place LP CLUB, please refer to "LP CLUB Terms and Conditions" in Langham Place APP and website or visit Customer Service Centre for details.

### **Eligible Sales Receipt**

1. The spending amount on each sales receipt must be HK\$100 or above settled by electronic payment (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, QuickPass, PayMe, BOC Pay, Tap&Go and credit card cashback rewards). A valid sales receipt must be machine-printed and contain the name of the shopping mall, merchant name, receipt number, transaction date, transaction time and transaction amount (“Eligible Sales Receipt”).
2. Members are required to present valid same-day electronic sales receipts issued by participating merchants together with corresponding electronic payment slips or screenshots of mobile payment transactions for redemption to join this promotion. Validity of sales receipt is subject to date & time of receipt issuance.
3. Each Eligible Sales Receipt can be registered for this promotion once only.
4. Members shall present the original sales receipt for registration. Revised, re-printed, copied or handwritten receipt is not acceptable. All sales receipts presented will be stamped by Customer Service Ambassadors for internal records.
5. Eligible Sales Receipt must fulfill the requirement of LP CLUB Bonus Points Registration. For detailed information regarding Eligible Sales Receipt, please refer to the "Bonus Points Registration" section under "LP CLUB Terms and Conditions" within the Langham Place website or APP.
6. For the benefits of members and patrons, members are not allowed to register bonus points or participate in this promotion with sales transactions made by another person. Members may be requested to present credit card, debit card, EPS card, Octopus card or mobile payment APP for verification. Customer Service Ambassadors shall have the right to reject the above-mentioned bonus points registration or mall promotion request.
7. The staff of Langham Place merchants are not allowed to participate in this promotion and redeem gifts to ensure fairness. If necessary, the customer service ambassador has the right to request the redeemer to provide personal information (including the organization, contact number) and identification documents for verification purposes to redeem gifts and to redeem gifts on behalf of customers.
8. Langham Place is not a supplier or service provider of the products or services provided and shall not be responsible for any matters relating to the products or services provided. Any enquiry in relation to the quality of the products or services shall be directed to the relevant merchant, supplier or service provider.
9. Privileges provided by participating merchants and sponsors are subject to terms and conditions. Members shall contact the relevant merchant or sponsor for details about the privilege including effective date and terms & conditions.
10. Langham Place reserves the right to modify the event reward, redemption method and terms and conditions without prior notice.
11. In case of any disputes, the decision of Langham Place shall be final and no objection shall be raised to the decision.