

Langham Place “Sure Win Lucky Draw” Terms and Conditions

Promotion Period: 1 August – 13 September 2026

“Instant Win Lucky Draw” Period: 1 August – 13 September 2026

“Grand Prize Lucky Draw” Draw Date: 22 September 2026

How to Participate:

Langham Place “Sure Win Lucky Draw” includes two parts:

1. Part 1: Instant Win Lucky Draw

- LP CLUB members who spend HK\$300 or above in single purchase at participating merchants in Langham Place Mall from 1 August to 13 September 2026 (“Promotion Period”), and successfully register bonus points within 7 days, will be entitled to a chance of “Instant Win Lucky Draw”. During the promotion period, each member can be entitled to a maximum of 10 lucky draw chances.
- Members with successfully approved receipt will be entitled to a lucky draw chance. All eligible participants can join “Sure Win Lucky Draw” via Langham Place APP, available between 1 August and 20 September 2026.
- Prizes for the “Instant Win Lucky Draw” consist of LP CLUB bonus points (ranging from 100 to 30,000 points), will be randomly awarded by the computer system to the winners. Prize obtained via the “Instant Win Lucky Draw” in the APP will be awarded in the form of Bonus Points and instantly credited to the member’s account. Prizes are non-refundable, non-transferable, and cannot be redeemed for cash or exchanged for any other products or services.

2. Part 2: Grand Prize Lucky Draw

- All LP CLUB members eligible for the “Instant Win Lucky Draw” will simultaneously receive one chance for the “Grand Prize Lucky Draw”. During the promotion period, each member can be entitled to a maximum of 10 lucky draw chances.
- The “Grand Prize lucky draw” will be conducted on 22 September 2026 by the computer system, with 3 winners, each will receive a set of HK\$10,000 worth of Langham Place Cash e-Voucher (distributed in 20 pieces of HK\$500 LP Cash e-Voucher).
- Prize will be instantly delivered to the member’s “Gift Box” in the Langham Place APP. Prizes are non-refundable, non-transferable, and cannot be redeemed for cash or exchanged for any other products or services.

Prize Collection

1. All prizes will be automatically delivered to the winner's Langham Place APP (bonus points will be credited to the LP CLUB account, while e-Vouchers will be delivered to the ‘Gift Box’). All points must be used within the designated validity period. Points not used by the expiry date will be forfeited and will not be re-issued.
2. The winners are obligated to use their bonus points and e-Vouchers on or before the respective expiry dates or they shall be deemed as renouncing their prizes and related rights.
3. The announcement of the “Instant Win Lucky Draw” completion and the results of the “Grand Prize Lucky Draw” will be published in Sing Tao Daily and The Standard on 29 September 2026.
4. Winners are required to inspect the prize on spot upon collection. After the prize redemption procedure is completed, the prize cannot be cancelled, altered, transferred, refunded, exchanged for cash or re-issued under any circumstances, and is subject to individual terms and conditions. For details, please refer to the relevant terms and conditions stated on the respective prize.

How can I apply for LP CLUB Membership?

1. Customers are required to register as LP CLUB members to participate in this promotion.
2. Customers can register as LP CLUB member upon downloading Langham Place APP and completing the registration procedure.
3. For membership application, relevant terms and conditions and personal data collection statement of Langham Place LP CLUB, please refer to "LP CLUB Terms and Conditions" in Langham Place APP and website or visit Customer Service Centre for details.

Eligible Sales Receipt

1. Eligible Sales Receipt for the lucky draw must be issued by participating merchants in Langham Place Mall between 1 August to 30 September 2026. Upon the sales receipt is approved, member is entitled to a lucky draw chance.
2. Upon spending of HK\$300 or above by electronic payment (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, QuickPass, PayMe, BOC Pay, Tap&Go and credit card cash back rewards) at participating merchants in Langham Place Mall for a single transaction, members can participate in the lucky draw.
3. The spending amount on each sales receipt must be HK\$300 or above. A valid sales receipt must be machine-printed and contain the merchant name, receipt number, transaction date and transaction amount ("Eligible Sales Receipt"). Members shall upload the original sales receipt for bonus points registration. Revised, re-printed, copied, or handwritten receipt is not acceptable.
4. If the transactions are made by mobile payment (including Octopus, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, QuickPass, PayMe, BOC Pay and Tap&Go), members are required to present or upload Eligible Sales Receipts and screenshots of mobile payment transaction for bonus points registration.
5. Members are entitled to register bonus points within 7 days from the day of purchase or within Promotion Period, whichever is earlier. Any claim of unregistered bonus points and redemption of privileges after the designated period will not be accepted.
6. The amount eligible for bonus points registration shall equal to actual amount settled by electronic payment only (after deduction of any discounts, coupons, cash coupons, gift cards or tips). Tips is non-eligible for points registration and is excluded from HK\$300 minimum spending.
7. Each Eligible Sales Receipt can be registered for this promotion once only. Validity of sales receipt is subject to date of receipt issuance.
8. Members may check the list of participating merchants via Langham Place APP.

General

1. Members can check their promotion records via Langham Place APP. All records are subject to the system record of Langham Place. Langham Place will not be liable for any loss, damage, or failure of members to participate in this promotion resulting from network, device or technical issues or any abnormal incidents that prevent the system from accessing member's information. For any questions about lucky draw results or bonus points, members shall contact Customer Service Ambassadors within 30 days from the day of purchase.
2. Each Eligible Sales Receipt can be used to participate in the lucky draw once only. Validity of sales receipt is subject to receipt number and date of issuance.
3. Transactions made by a member at the same merchant cannot be split into multiple sales receipts, electronic payment slips or mobile payment transactions. Split sales receipts or merge payment methods will not be accepted. The spending amount on eligible sales receipt must be

equal to actual transaction amount of the corresponding electronic payment slip or screenshots of mobile payment transaction.

4. Regarding spending at GALA CINEMA, members shall upload or present their movie ticket(s) in addition to the sales receipts for Bonus Points Registration.
5. The following transactions are not accepted for bonus points registration and this promotion: transactions at Langham Place Office Tower, Cordis Hotel, banking services, medical or health services, parking fees, online purchase or payment, Octopus Card add-value service, purchase or add-value of merchant membership card, bill payment, purchase of gift voucher and related services.
6. The following transactions at 7-Eleven are not accepted for bonus points registration and this lucky draw: stored-value game products; phone cards, mobile data cards, recharge vouchers, stamps, fax and photocopy service, prepaid service, gift cards, ticketing service and charity donation; for details, please refer to the official website of 7-Eleven (<https://www.7-eleven.com.hk/en>).
7. Receipt from third party takeaway or delivery services platforms will be forfeited.
8. Members shall present the original sales receipt. Revised, re-printed or copied receipt is not acceptable. All sales receipts presented will be stamped and scanned/copied by Customer Service Ambassadors for internal record.
9. Members may be requested to present credit card, debit card, EPS card, Octopus card or mobile payment APP for verification. Customer Service Ambassadors shall have the right to reject the above-mentioned bonus points registration request.
10. All lucky draw chances and winners will be calculated and drawn by the computer system. The winner list shall be final and conclusive. Langham Place shall have the right to disqualify any member from winning in the Lucky Draw with immediate effect if he/she registers bonus points or participates lucky draw with counterfeit receipt or receipt stolen from another person. Langham Place reserves the right to make final decision, and no objection shall be raised to the decision.
11. Langham Place is not a supplier or service provider of all the products/services provided and shall not be responsible for any matters relating to the products or services provided. Any enquiry in relation to the quality of the products/services shall be directed to the relevant merchant. Langham Place accepts no liability for any (including but not limited to direct or indirect) loss, damage or personal injury of the members resulted from the use of products/services.
12. Employees and family members of Langham Place and its tenants are also eligible to participate in this promotion. In the interest of fairness, Langham Place will examine the key procedures and systems controls of this promotion according to internal guideline.
13. If a member is found engaging in any unlawful or other improper misconduct which interferes with the fair and proper conduct of the lucky draw, Langham Place reserves all legal rights to disqualify the member and recover damages or other compensation.
14. In the event of any discrepancy or inconsistency between the Chinese and English versions of these terms and conditions, the Chinese version shall prevail.
15. In case of disputes, the decision of Langham Place and participating merchants shall be final.