

Langham Place “LP 25A/W PLAYVOLVE SHOPPING REWARDS”
Terms & Conditions

Promotion Period: 18 September - 26 October 2025
Redemption Location: L4 Customer Service Centre
Redemption Time: 10:30am – 10:30pm/ till stock lasts

- Upon accumulating a spending amount of HK\$1,000 with a maximum of 5 same-day electronic receipts from different non-dining or non-confectionary merchants, LP CLUB members can redeem a set of Conditional e-Vouchers Set (valued up to HK\$300) at the L4 Customer Service Centre. The Conditional e-Voucher Set consisting of:
 - Conditional e-Voucher Set A:**
 - 1 piece of Langham Place HK\$100 Conditional Beauty & Fashion e-Voucher (Valid at participating merchants with every HK\$400 spent, with a limit of 3 vouchers per transaction.)
 - 1 piece of Aesop HK\$200 Conditional Beauty e-Voucher (Valid at Langham Place Aesop with every HK\$800 spent, with a limit of 3 vouchers per transaction.)
 - Conditional e-Voucher Set B:**
 - 1 piece of Langham Place HK\$100 Conditional Beauty & Fashion e-Voucher (Valid at participating merchants with every HK\$400 spent, with a limit of 3 vouchers per transaction.)
 - 1 piece of LANGHAM BEAUTY Shopping Coupon (Valid at LANGHAM BEAUTY with every HK\$1,000 spent, with a limit of 3 vouchers per transaction.)
- Eligible Sales Receipt must be HK\$100 or above and fulfill the requirement of LP CLUB Bonus Points Registration. For detailed information regarding Eligible Sales Receipt, please refer to the "Bonus Points Registration" section under "LP CLUB Terms and Conditions" within the Langham Place website or APP.
- Throughout the entire redemption period, each member is limited to a maximum of redeeming 1 Set of Conditional e-Voucher. There is a daily quota of 100 sets of Conditional e-Vouchers, as well as a total 1,500 quota of Conditional e-Voucher Set A and 2,400 quota of Conditional e-Voucher Set B. Limited quota on a first come first served basis while stock lasts.
- Langham Place HK\$100 Conditional Beauty & Fashion e-Voucher are valid at the participating merchants of Beauty, Fashion, Shoes / Bags, Sportswear, Accessories, Jewellery / Watches, Optical, Personal Care Categories, excludes the LANGHAM BEAUTY CHANEL BEAUTÉ counter. Participating merchants of Langham Place HK\$100 Conditional Beauty & Fashion e-Voucher are as listed on Langham Place website.
- Members can use more than one (1) e-Voucher in a single transaction. A maximum of three (3) e-Vouchers can be used in a single transaction. Different types of Conditional e-Voucher cannot be used in the same transaction.
- Only Langham Place e-Vouchers (including e-Vouchers and Conditional e-Vouchers) from the same member account can be used in a single transaction.
- LANGHAM BEAUTY Shopping Coupon is only applicable to beauty counters within LANGHAM BEAUTY at Langham Place, excludes the CHANEL BEAUTÉ counter. For more details, please contact LANGHAM BEAUTY for enquiries.
- Aesop HK\$200 Conditional Beauty e-Voucher is only applicable to Aesop at Langham Place. For more details, please contact Aesop for enquiries.
- This e-Voucher can be used in conjunction with Langham Place e-Vouchers, any Cash Vouchers, promotional offers or discounts (including any credit card, staff or VIP discount). However, the minimum spending requirement for Langham Place Conditional e-Voucher is based on the total

spending amount after deducting all Langham Place Cash Vouchers or e-Vouchers. Only one type of Conditional e-Voucher can be used per transaction, with a limit of three (3) e-Vouchers. Different types of Conditional e-Voucher cannot be imultaneously.

10. LP CLUB members must present the one-time QR Code of the redeemed e-Voucher at 'Gift Box' in Langham Place APP at designated merchant (s) to complete the fulfilment process within 14 days starting from the redemption date. e-Voucher not fulfilled by the expiry date will be forfeited. Please refer to the validity date, terms and conditions listed on the redeemed e-Voucher.

"2X Bonus Points Reward" at Participating Merchants

1. LP CLUB members can enjoy 2X Bonus Points Reward upon spending HK\$100 or above in single purchase at participating merchants of Beauty, Fashion, Shoes / Bags, Sportswear, Accessories, Jewellery / Watches, Optical, Personal Care in Langham Place, and successful bonus points registration during the promotion period.
2. "LP CLUB 2X Bonus Points Reward" is inclusive of the basic bonus points and the 1-time extra bonus points under the program. Each eligible member can earn a maximum of 50,000 extra bonus points throughout the entire promotion period. The basic and extra bonus points will be credited to the members' account upon approval of the sales receipts. Members can log into the Langham Place APP and check their bonus points record for more details.

How can I apply for LP CLUB Membership?

1. Customers are required to register as LP CLUB members to participate in this promotion.
2. Customers can register as LP CLUB member upon downloading Langham Place APP and completing the registration procedure.
3. For membership application, relevant terms and conditions and personal data collection statement of Langham Place LP CLUB, please refer to "LP CLUB Terms and Conditions" in Langham Place APP and website or visit Customer Service Centre for details.

Eligible Sales Receipt

1. The spending amount on each sales receipt must be HK\$100 or above settled by electronic payment (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, QuickPass, PayMe, BOC Pay, Tap&Go and credit card cashback rewards). A valid sales receipt must be machine-printed and contain the name of the shopping mall, merchant name, receipt number, transaction date, transaction time and transaction amount ("Eligible Sales Receipt").
2. Members are required to present valid same-day electronic sales receipts issued by participating merchants together with corresponding electronic payment slips or screenshots of mobile payment transactions for redemption to join this promotion. Validity of sales receipt is subject to date & time of receipt issuance.
3. Each Eligible Sales Receipt can be registered for this promotion once only.
4. Members shall present the original sales receipt for registration. Revised, re-printed, copied or handwritten receipt is not acceptable. All sales receipts presented will be stamped by Customer Service Ambassadors for internal records.
5. For the benefits of members and patrons, members are not allowed to register bonus points or participate in this promotion with sales transactions made by another person. Members may be requested to present credit card, debit card, EPS card, Octopus card or mobile payment APP for

verification. Customer Service Ambassadors shall have the right to reject the above-mentioned bonus points registration or mall promotion request.

6. The staff of Langham Place merchants are not allowed to participate in this promotion and redeem gifts to ensure fairness. If necessary, the customer service ambassador has the right to request the redeemer to provide personal information (including the organization, contact number) and identification documents for verification purposes to redeem gifts and to redeem gifts on behalf of customers.
7. Langham Place is not a supplier or service provider of the products or services provided and shall not be responsible for any matters relating to the products or services provided. Any enquiry in relation to the quality of the products or services shall be directed to the relevant merchant, supplier or service provider.
8. Privileges provided by participating merchants and sponsors are subject to terms and conditions. Members shall contact the relevant merchant or sponsor for details about the privilege including effective date and terms & conditions.
9. Langham Place reserves the right to modify the event reward, redemption method and terms and conditions without prior notice.
10. In case of any disputes, the decision of Langham Place shall be final and no objection shall be raised to the decision.