

“ZO&FRIENDS Special Edition Fai Chun & Pin Wheel” Redemption Terms & Conditions

Registration Period: From 14 January 2026 onwards
Registration Venue: L4 Customer Service Centre (10:30am – 10:30pm)
Redemption Period & Venue: To be announced

LP CLUB members can redeem “ZO&FRIENDS Special Edition Fai Chun & Pin Wheel” through the following methods:

“ZO&FRIENDS Special Edition Fai Chun” Redemption

Method 1: ZOAFul Days Pop-up Store Spending Offer

- Single purchase of any ZO&FRIENDS merchandise with minimum spending of HK\$500 at the pop-up store, register on the same day at L4 Customer Service Counter **and**
- On the redemption day, accumulate spending at Langham Place merchants (excluding ZOAFul Days Pop-up Store):
 - Spend HK\$500 to redeem ONE set
 - Spend HK\$1,000 to redeem TWO sets

“ZO&FRIENDS Special Edition Pin Wheel” Redemption

Method 1: ZOAFul Days Pop-up Store Spending Offer

- Single purchase of any ZO&FRIENDS merchandise with minimum spending of HK\$500 at the pop-up store, register on the same day at L4 Customer Service Counter **and**
- On the redemption day, at Langham Place merchants (excluding ZOAFul Days Pop-up Store):
 - Accumulate spending of HK\$500 and purchase HK\$500 Langham Place Gift Card to redeem ONE piece
 - Accumulate spending of Spend HK\$1,000 and purchase two HK\$500 Langham Place Gift Cards to redeem TWO pieces

1. During the promotion period, “ZO&FRIENDS Special Edition Fai Chun” is limited to 5,500 sets, maximum 2 sets per member.
2. During the promotion period, “ZO&FRIENDS Special Edition Pin Wheel” is limited to 1,800 pieces, maximum 2 pieces per member.
3. LP CLUB members can participate in this promotion by accumulating designated spending through same-day electronic receipts from different merchants (excluding ZOAFul Days Pop-up Store), with a maximum of three receipts and minimum spending of HK\$100 per receipt. Members must present their eligible sales receipts along with corresponding electronic payment slips or mobile payment transaction screenshots at L4 Redemption Counter for redemption.
4. Members can use the same set of eligible receipts to redeem both “ZO&FRIENDS Special Edition Fai Chun” and “ZO&FRIENDS Special Edition Pin Wheel”.
5. Members can only process a redemption once each time, and only one receipt from the same merchant will be accepted. Any remaining receipts must be redeemed separately by returning to the queue and cannot be combined with previously redeemed receipts for additional redemptions.
6. Members can only participate in one Langham Place promotion for each eligible receipt (excluding free parking offer and bonus point registration) and cannot reuse it for other promotions.

7. Pictures and values are reference only, and the actual product may vary.
8. Members are required to check the condition of privilege at the time of redemption. Rewards are not returnable or exchangeable.

How can I apply for LP CLUB Membership?

1. Customers are required to register as LP CLUB members to participate in this promotion.
2. Customers can register as LP CLUB members upon downloading Langham Place APP and completing the registration procedure.
3. For membership application, relevant terms and conditions and personal data collection statement of Langham Place LP CLUB, please refer to "LP CLUB Terms and Conditions" in Langham Place APP and website or visit Customer Service Centre for details.

Eligible Sales Receipt

1. The spending amount on each sales receipt must be HK\$100 or above settled by electronic payment (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, QuickPass, PayMe, BOC Pay, Tap&Go and credit card cashback rewards). A valid sales receipt must be machine-printed and contain the name of the shopping mall, merchant name, receipt number, transaction date, transaction time and transaction amount ("Eligible Sales Receipt").
2. Members are required to present valid same-day electronic sales receipts issued by participating merchants together with corresponding electronic payment slips or screenshots of mobile payment transactions for redemption to join this promotion. Validity of sales receipt is subject to date & time of receipt issuance.
3. Each Eligible Sales Receipt can be registered for this promotion once only.
4. Members shall present the original sales receipt for registration. Revised, re-printed, copied or handwritten receipt is not acceptable. All sales receipts presented will be stamped by Customer Service Ambassadors for internal records.
5. Eligible Sales Receipt must fulfill the requirement of LP CLUB Bonus Points Registration. For detailed information regarding Eligible Sales Receipt, please refer to the "Bonus Points Registration" section under "LP CLUB Terms and Conditions" within the Langham Place website or APP.
6. For the benefits of members and patrons, members are not allowed to register bonus points or participate in this promotion with sales transactions made by another person. Members may be requested to present credit card, debit card, EPS card, Octopus card or mobile payment APP for verification. Customer Service Ambassadors shall have the right to reject the above-mentioned bonus points registration or mall promotion request.
7. The staff of Langham Place merchants are not allowed to participate in this promotion and redeem gifts to ensure fairness. If necessary, the customer service ambassador has the right to request the redeemer to provide personal information (including the organization, contact number) and identification documents for verification purposes to redeem gifts and to redeem gifts on behalf of customers.
8. Langham Place is not a supplier or service provider of the products or services provided and shall not be responsible for any matters relating to the products or services provided. Any enquiry in relation to the quality of the products or services shall be directed to the relevant merchant, supplier or service provider.
9. Privileges provided by participating merchants and sponsors are subject to terms and conditions. Members shall contact the relevant merchant or sponsor for details about the privilege including effective date and terms & conditions.

10. Langham Place reserves the right to modify the event reward, redemption method and terms and conditions without prior notice.
11. In case of any disputes, the decision of Langham Place shall be final and no objection shall be raised to the decision.